# TARIFF APPLICABLE TO INTEREXCHANGE RESELLER SERVICES WITHIN THE COMMONWEALTH OF PENNSYLVANIA PROVIDED BY ARMSTRONG TELECOMMUNICATIONS, INC.

# **NOTICE**

This tariff makes Changes (C) to services and rates See Supplement No. 2

Issued: January 31, 2003 Effective: February 1, 2003

# **CHANGES MADE BY THIS SUPPLEMENT**

By Supplement No. 2, Armstrong Telecommunications, Inc. establishes services and rates for Personal Access Code Service.

See Section 3, Page 12 Section 4, Page 17

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ARMSTRONG TELECOMMUNICATIONS, INC.

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#### **Check Sheet**

The Title Page, Supplement No. 1, and Pages 1 through 17 inclusive are effective as of the date shown. (C)

Original and revised pages as named below contain all changes from the original tariff that are in effect on the date thereof.

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# ARMSTRONG TELECOMMUNICATIONS, INC.

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#### **APPLICATION OF TARIFF**

This tariff contains the regulations and charges applicable to intrastate interexchange telecommunications resellers services provided by Armstrong Telecommunications, Inc. customers within the Commonwealth of Pennsylvania.

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#### CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS AND BILLING AGENTS

1. Concurring Carriers - None

2. Connecting Carriers - AT&T and/or other certificated interexchange carriers

3. Other Participating Carriers - None

4. Billing Agents - Armstrong Telecommunications, Inc. and/or agent

otherwise designated

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# EXPLANATION OF SYMBOLS AND ABBREVIATIONS

A. SYMBOLS

Rule or Rate Symbol

Increase (I)

Decrease (D)

Change (C)

B. ABBREVIATIONS

HITDR - Highest Interexchange Transporter Daytime Rate

HITC - Highest Interexchange Transporter Charge or Surcharge

ATI - Armstrong Telecommunications, Inc.

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#### SECTION 1 - DEFINITION OF TERMS

<u>Access Code</u> - A sequence of numbers that, when dialed, connect the caller to the provider of services associated with that sequence.

<u>Authorization Code</u> - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the service user so that the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no Customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

<u>Authorized User</u> - A person or entity which accesses the Company's services. An Authorized User is responsible for compliance with this tariff.

<u>Billed Party</u> - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a calling card call, the person or entity responsible for payment is the holder of the calling card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call.

Commission - Pennsylvania Public Utility Commission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company - Armstrong Telecommunications, Inc.

<u>Customer</u> - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges in compliance with tariff regulations.

<u>Customer-Provided Facilities</u> - All communications facilities provided by the Customer and/or Authorized User other than those provided by the Company.

<u>Direct Dialed Call</u> - A telephone call which is automatically completed and billed to the telephone number from which the call originated without the automatic or love assistance of an operator. This includes calls forwarded by call forwarding equipment.

<u>Other Common Carrier</u> - A common carrier, other than the Company, providing domestic or international communications service to the public.

<u>Personal Identification Numbers (PINs)</u> - Code numbers used in connection with designated telephone numbers which allow calls to be categorized for various applications.

<u>Points of Presence</u> - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or customers for access to the Company's network.

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#### SECTION 1 - DEFINITION OF TERMS (Cont'd)

<u>Points of Presence</u> - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or customers for access to the Company's network.

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

<u>Telecommunications</u> - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

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#### **SECTION 2 - RULES AND REGULATIONS**

#### A. Description of Service

<u>Basic Service Offering</u>: The Company offers and provides interexchange long distance service to both business and residential customers through use of switched services. Service is available on a full time basis, 24 hours a day, seven days a week.

#### B. Service Availability

- a) The Company offers service to all those who desire to purchase service from the Company consistent with the provisions of this tariff. Customers or subscribers interested in the Company's services shall file a service application with the Company which fully identifies the customer and identifies the services requested.
- b) Service is offered subject to the Company's ability to technically provide the service requested and subject to the availability of the necessary facilities and/or equipment.

#### C. Recurring Monthly Charges

- a) Customers may terminate calls at the rates specified in Section 4. All calls are billed in 60 second increments rounded up to the next higher full minute.
- b) The customer is responsible for payment of all charges for services furnished to the customer. Billing will be payable upon receipt. Interest at a rate not to exceed 1.25% per month on the full unpaid and overdue balance of the bill will be assessed by the Company or its billing agent(s) consistent with Commission regulations at 52 Pa. Code Chapter 64.
- c) Customer, subscriber or end user will be billed and is responsible for payment of applicable local, state and federal taxes assessed in conjunction with the services used.
- d) The Company reserves the right to examine the credit record of all service applicants and require a security deposit when determined to be necessary to assure future payment. Security Deposits required will be equal to not more than 2 months estimated usage as computed by the Company and will in all respects be consistent with Commission regulations at 52 Pa. Code §64.31-64.41.
- e) Customers shall be liable to the Company or all costs of collection.

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#### SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### D. Billing Disputes

- a) Billing disputes shall be processed by the Company or its billing agent(s) consistent with Commission regulations at 52 Pa. Code Chapter 64.
- b) Customers unsatisfied with the Company's handling of a dispute may contact the Commission's Bureau of Consumer Services.

#### E. Cancellation or Termination of Service

- a) The Customer may cancel service upon notice to the Company.
- b) The Company may terminate service to a customer or subscriber for nonpayment of undisputed charges or other violations of this tariff or provision of law upon 10 days written notice to the customer without incurring any liability for damages due to loss of telephone service to the customer.

#### F. Liability and Interconnections

- a) The Company is not liable for any act or omission of any other entity furnishing a portion of the service or any acts or omissions of the customer.
- b) Service furnished by the Company may be interconnected with the services or facilities or other carriers or private systems. However, service furnished is provided solely by the Company and is not a joint undertaking with other parties.

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#### SECTION 2 - RULES AND REGULATIONS (Cont'd)

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#### SECTION 3 - DESCRIPTION OF SERVICES

#### A. 800 Service

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800 Service is a one-way inbound service originating on feature group facilities provided by the Company and terminating on a regular telephone line. The Customer is responsible for payment of all charges associated with such terminating calls rather than the calling party.

#### B. Calling Card Service

- a) Calling Card Service permits Customers which have arranged for a Company-issued calling card to make calling card calls throughout the State of Pennsylvania through the use of a specific "1-800" telephone number provided by the Company. Calling Card Service calls are timed by the Company in sixty (60) second increments. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer and if charged in error, will be credited by the Company to the Customer. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is sixty (60) seconds, unless otherwise specified.
- b) It is the responsibility of the Customer to guard and protect against any unauthorized use of any company issued codes to which billing may be charged.

#### C. Prepaid Calling Card Service

- a) Prepaid Calling Card Service is offered by the Company and provides the Customer with access twenty-four hours a day, seven days a week to prepaid toll calls within the United States through a Company specified access code. Once made, the call is transferred via automated assistance for completion by the Company and charged against a prepaid card with an available balance on a unit basis. Each unit is equal to one minute. Customers are notified of their remaining card balance each time a call is placed and are notified during a call when the balance is about to be depleted. The card's access number, number of units, authorization code and expiration date are provided to the customer at the time of purchase.
- b) Each fractional minute will be rounded up to the next minute. Each unit is priced at the prevailing rate as set forth in Section 4 herein. Each card will have a specified expiration date printed on the card within which all units must be used. Payment by the Customer for the Prepaid Calling Card Service is due in advance or upon receipt of the prepaid card. While the Company will not refund any unused units, the Company reserves the right to recall all unused Prepaid Calling Cards and refund to Customers any remaining balances on the recalled cards.

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#### SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

#### C. Prepaid Calling Card Service (Cont'd)

- c) Prepaid Calling Card Service can be accessed through a touchtone telephone only.
- d) Prepaid calling cards may be purchased in dollar amounts determined by the Company on a rate per unit basis determined by the Company, subject to availability. The number of available Prepaid Calling Cards is subject to technical limitations. Such cards are offered to Customers on a first come first serve basis.
- e) Calls to 500, 700, 800, and 900 numbers, all operator services calls, directory assistance, busy line verification and interrupt services, calls requiring the quotation of time and charges and conference calls may not be completed with the Company's Prepaid Calling Card Service.
- f) The Customer assumes complete liability for the card in the event it is lost, stolen or if unauthorized use of the card has occurred.
- g) Unless specifically noted to the contrary, calls made utilizing a prepaid calling card are independent of any other product, promotion or term plan offered by the Company.

#### D. Directory Assistance Service

- a) The Company will provide Directory Assistance Service for the convenience of its customers in obtaining telephone numbers.
- b) All customers shall be charged the rates identified in Section 4.

#### E. Personal Access Code

This feature provides for tracking of long distance charges by access codes. A numerical code enables identification of individual users or groups of users on an account and to allocate costs of service accordingly. Access codes are verified against a predefined list of codes. The monthly rate for this feature is for each access line.

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#### SECTION 4 - RATES

#### A. Returned Check Charge

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Customers whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed.

Rate

Per Occasion \$25.00

#### B. Armstrong Base Rate (Intralata Only or Interlata Only)

Rates for Direct Dialed Intrastate Message Telecommunications Service for all points in the State of Pennsylvania are as follows:

Rate

Per Minute (Monday – Sunday, All Day) HITDR\*
Monthly Rate HITDR\*

This service is only offered to customers who are presubscribed to Armstrong Telecommunications, Inc. Intralata service only or Interlata service only. Customers who are presubscribed to both Armstrong Telecommunications Inc. Intralata and Interlata service will not be permitted to subscribe to this service.

#### C. Armstrong Total Advantage (Intralata and Interlata Only)

Rates for Direct Dialed Intrastate Message Telecommunications Service for all points in the State of Pennsylvania are as follows:

Minutes of Use	<u>Per Minute Rate</u> (Monday – Sunday, All Day)	Monthly Rate
0 – 250	HITDR*	HITDR*
251 – 500 501 – Over	5% Discount Off HITDR*  10% Discount Off HITDR*	HITDR* HITDR*

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This service is only offered to customers who are presubscribed to Armstrong Telecommunications, Inc. for both Intralata and Interlata service. Customers who are presubscribed to Armstrong Telecommunications, Inc. Intralata service only or Armstrong Telecommunications, Inc. Interlata service only will not be permitted to subscribe to this service.

\*Highest Interexchange Transporter Daytime Rate

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#### SECTION 4 - RATES (Cont'd)

D.	800 Service			(C)
	a)	Rates and Charges		
		There is a one-time charge for establishing 800 Service and a monthly subscription charge, as well as per-minute usage charges for all calls received.		
			Rate	
	b)	One-Time Charge For Establishing Service	HITDR*	
	c)	Monthly Recurring Subscription Charge**	HITDR*	
	d)	Per-Minute Usage Charges		
		Per Minute (Monday-Sunday, All Day)	HITDR*	
	* Hig	hest Interexchange Transporter Daytime Rate.		

- If the 800 Service customer is also an Armstrong Total Advantage customer, the 800 Service monthly subscription charge will be waived.

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#### SECTION 4 - RATES (Cont'd)

#### E. Calling Card Service

(C)

Rates for calling card service for all points in the State of Pennsylvania. The rates are as follows:

Rate

Per Minute (Monday-Sunday, All Day)

HITDR\*

### F. Prepaid Calling Card Service

The Debit Card may be available for one, some, or all of the amounts listed below. The per-unit rates will differ, depending on the total calling value of the Debit Card, as shown.

Debit Card Values	Per Unit Rate	Number of Units
\$ 5.00	HITDR*	20
\$10.00	HITDR*	40
\$20.00	HITDR*	100
\$25.00	HITDR*	125

\* Highest Interexchange Transporter Daytime Rate.

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#### SECTION 4 - RATES (Cont'd)

G. Directory Assistance Service

(C)

Rate

Per Request

HITDR\*

#### H. Dial-Around Compensation Surcharge for Payphones

a) A Dial-Around Compensation Surcharge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The Surcharge applies to:

Calling card service
Collect calls
Third party billed
Directory Assistance calls
Pre-paid card service

b) The Surcharge does not apply to:

Calls paid for by inserting coins
Calls placed from stations other than public/semi-public payphones
Calls placed to the Pennsylvania Telecommunications Relay Service for the
hearing impaired
Any calls for which the payphone provider is otherwise compensated

c) The Dial Around Compensation Surcharge rate per call is HITDR\*.

pursuant to contract with the carrier.

\* Highest Interexchange Transporter Daytime Rate.

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# SECTION 4 - RATES (Cont'd)

I.	Personal Access Code		(C)	
	Rates for Personal Access Code Service for residential and business customers for all points within the State of Pennsylvania. The rates are as follows:			
			Rate	
	a)	One-Time Charge for Establishing Service		
		Per Account	\$ 5.00	
	b)	Monthly Recurring Charge		
		Residential, Per Line	\$ 1.00	
		Business, Per Line	\$ 2.00	(C)

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